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FOR IMMEDIATE RELEASE

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LADOT CITYRIDE USERS MAY NOW HAVE THEIR METRO PASSES AUTOMATICALLY LOADED TO THEIR TAP CARDS

LOS ANGELES (Nov 19, 2009)— Cityride participants no longer have to go each month to a Metro retailer or Metro Customer Center to have Metro passes loaded to their TAP cards.

The City of Los Angeles Department of Transportation (LADOT) has announced that Cityride participants who currently have a Metro Senior/Disabled TAP card will now be able to have Metro monthly passes automatically loaded to their TAP cards when they submit their quarterly orders to Cityride.

“We are pleased to announce this easy way for Cityride participants to have Metro passes loaded onto their TAP cards. Our goal is to improve the quality of life for all of our customers and their family members,” said Rita L. Robinson, LADOT general manager.

Cityride participants who submit orders postmarked by the first day of a month will have their passes loaded onto their TAP cards for use by the first day of the following month. For example, if an order received by Cityride is postmarked between November 15, 2009 and December 1, 2009, Metro will automatically load the TAP card with a monthly pass beginning January 1, 2010 and the succeeding months requested.

TAP card users must activate their TAP cards prior to initial use each month. This is done by tapping the TAP card on a Metro bus farebox, rail station gate, or rail station validator between the 18th and 23rd of a month. This validates the card, and it becomes ready for use by the first day of the following month.

Information and application forms for Metro Senior/Disabled TAP cards are available at Metro Customer Centers, select senior centers, on the web at www.taptogo.net, and by phone at 1-866-TAPTOGO (827-8646).

The Cityride website <https://farepayments.cityride.net/balance> is now available for Cityride participants to view the status of their Cityride card account, as well as verify the Metro passes loaded to their TAP cards. There is also a Cityride link on LADOT website: www.ladottransit.com. Internet access is available at public libraries, and assistance is available at City of Los Angeles Senior Multipurpose Centers.

LADOT is dedicated to moving Los Angeles forward as quickly and safely as possible. Drivers, bus riders, bicyclists and pedestrians are encouraged to visit LADOT’s website at <http://ladot.lacity.org> for information about DASH, Commuter Express, bicycling in the City and an array of transportation services.

Area commuters can visit the Department’s website for real-time traffic and parking facilities information. Real-time traffic reports are a product of LADOT, innovators of the Automated Traffic Surveillance and Control System (ATSAC) technology.

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