OUR MAYOR

MAYOR’S MESSAGE
The City of Los Angeles is seeing progress on many fronts. The goals of my administration to promote good jobs, improve mobility, make our communities safer, and provide outstanding customer service are being achieved through strategic planning and efficient execution.

Our city has seen significant changes in recent years in our transportation infrastructure and mobility demands. The Los Angeles Department of Transportation (LADOT) is at the forefront of this transformation. Its workforce recognizes the needs of our communities and works with policymakers to address the demands.

Last August, we released Great Streets for Los Angeles – LADOT’s Strategic Plan, which laid out goals and specific strategies to make Los Angeles the safest and most livable city in the nation. This ambitious plan requires a well-run department with proper resources, a right-sized organization, and improved customer service to which key actions were also identified in the plan.

I am pleased to share with you the work that General Manager Seleta Reynolds and her great team have completed to date on all of the areas of focus. These short-term deliverables are the foundation of the future work that is required to achieve our vision. In the coming year, a thorough review of the plan will be conducted resulting in updates that will allow the department to be flexible and make adjustments as needed.

Let’s keep Los Angeles moving forward. Enjoy your city streets.

Sincerely,

Eric Garcetti
Mayor, City of Los Angeles

VISION STATEMENT
Los Angeles will have a transportation system that gives people choices to support a high quality of life and strong, healthy communities, as well as continued prosperity and resilience for the region.

MISSION STATEMENT
LADOT leads transportation planning, design, construction, maintenance, and operations in the City of Los Angeles. We work together and partner with other agencies to improve safe, accessible transportation services and infrastructure in the City and region.

OUR CORE VALUES

PROFESSIONAL INTEGRITY, HONESTY, AND RESPECT
We serve the public. We tell the truth. Our focus is to do what is right, not necessarily what is expedient. We treat everyone with a high level of respect.

PROBLEM-SOLVING ATTITUDE
We are known for working closely with the public to clearly identify issues, opportunities, and solutions. We are highly resourceful and provide meaningful options to address problems. We have enthusiasm for our work and a high level of talent and knowledge that we share.

DELIVERY
We strive to deliver quality projects safely, on time, and on budget. We celebrate and communicate our successes. We act with a sense of purpose and dedication to the City and customers we serve.

ACCOUNTABILITY
We say what we mean, and we do what we say. Our employees are trustworthy, honest, professional, and fair. We are responsible stewards of public funds and resources.
Our Annual Report highlights the outstanding accomplishments of the people at LADOT whose everyday work delivers the vision of a transportation system that supports a high quality of life and strong, healthy communities. Our efforts support the outcomes of Mayor Garcetti’s Back to Basics agenda to build a safer, more livable, and well-run city.

This year alone, we responded to 18,381 citizen requests, installed 38.2 miles of bikeways, helped Angelenos get to 300 special events, and kept Metro on track to deliver 26 new miles of light rail transit.

Our Strategic Plan calls on us to deliver safe, beautiful, and comfortable streets for all modes of transportation. We depend on community champions and partners to be our eyes and ears on Los Angeles’ 7,500 miles of streets. Please consider this annual report a heartfelt thank you to the hundreds of community organizers, business leaders, academics, and residents who help us achieve the City’s goals.

Safety remains our guiding priority. We are building a foundation of partnership with the Departments of City Planning and Public Works, the Los Angeles Police and Fire Departments, Los Angeles County Department of Public Health, Los Angeles Unified School District, and community-based organizations that will drive our decisions and efforts throughout the City in the years to come.

LADOT staff’s commitment and outstanding work forms the backbone of this department and allows us to deliver services with pride and excellence. We have many miles to go to make good on the promise of our Strategic Plan and must continue to listen to the community as we deliver on the City’s priorities.

We are proud of our accomplishments, and I am confident that we will meet our short- and long-term goals together to make Los Angeles an even greater place to live, work, and play.

Seleta Reynolds
General Manager, LADOT
VISION ZERO

ELIMINATING TRAFFIC DEATHS IN LOS ANGELES BY 2025

FOR INFORMATION ON VISION ZERO
visit visionzero.lacity.org
email visionzero@lacity.org
STRATEGIC PLAN

GREAT STREETS FOR LOS ANGELES
The Department's Strategic Plan articulates our areas of focus and outlines strategies to reach our goals through 2017. The following pages show advancement in key milestones.

Great Streets for Los Angeles reflects the collective effort of LADOT staff and supports the Mayor’s agenda to have Los Angeles become a safe city, a livable city, and a well-run city.

Safety is our number one priority. It drives the design of all our programs and projects, and it is the basis for determining our success.

Every year, more than 200 Angelenos lose their lives while traveling on our streets. People walking or bicycling in the City are involved in only 14% of all collisions, but account for almost half of all traffic deaths. Children and older adults that walk are particularly vulnerable; 30% of those killed or severely injured while walking or bicycling are under 18 or over 64 years of age.

Vision Zero, based on the fundamental principle that loss of life by traffic collision is unacceptable, launched in August 2015 with the goal of eliminating all traffic deaths by 2025.

LADOT is co-leading the initiative with the Los Angeles Police Department and the Vision Zero Executive Steering Committee which will oversee and report to the Mayor’s Office and the City Council on the efforts implemented by the Vision Zero Task Force.

One of our greatest efforts this year was to identify the City’s High Injury Network (HIN) of city streets. The HIN spotlights streets with a higher concentration of traffic-related deaths and severe injuries across all modes, with an emphasis on collisions involving people walking and bicycling. As we partner with other agencies to launch a citywide Vision Zero campaign in FY 15–16, the attention will be on improving those key locations.

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A SAFE CITY

MAKING OUR STREETS AND COMMUNITIES THE SAFEST IN THE NATION
The safety of Angelenos is a key motivating factor behind what Mayor Garcetti, the City Council, and LADOT set out to achieve. The focus of the Safe City goal is to set in motion a plan to get to zero traffic deaths in Los Angeles by 2025. Vision Zero, a key strategy of the Great Streets Plan, will bring together city and regional agencies in collaboration with the people of Los Angeles to advance safer, healthier, and more equitable mobility for all Angelenos. The key challenge is establishing a culture change and high-level partnerships among all involved participants.

BENCHMARK HIGHLIGHTS
• Develop Vision Zero Action Plan: Established interagency task force and collaborated with Mayor’s Office to adopt Vision Zero, a citywide goal to eliminate traffic deaths by 2025.
• Collaborated with Mayor’s Office: Analyzed crashes and identified the City’s High Injury Network of streets with the most need for focused improvements.

CONTINENTAL CROSSWALKS
Continental markings help make people crossing the street more visible to people driving and better define pedestrian space within the street.

FLASHING YELLOW
Flashing Yellow Arrow means yield to pedestrians in the crosswalk. Installed at Venice and South Robertson boulevards warning drivers to be aware of pedestrians.

IMPLEMENTED
100 SAFETY UPGRADES AT CROSSWALKS

RETIMED OVER
400 TRAFFIC SIGNALS
• Incorporate Safety for People Walking into all Street Designs: Installed pedestrian “head starts” known as Leading Pedestrian Intervals on Broadway and Reseda Blvd.

• Identify Safety-Related Improvement: Retimed over 400 traffic signals and Implemented 100 safety upgrades at crosswalks.

• Create Dedicated Funding Mechanisms: Awarded over $22 million in grant funds for education, engineering, enforcement, and evaluation for the Safe Routes to School under Vision Zero campaign.

AWARDED OVER $22 MILLION IN GRANT FUNDS

NO LEADING PEDESTRIAN INTERVAL
Leading Pedestrian Interval (LPI) is a signal modification that provides a four-second “head start” for people crossing the street before people driving are given a green light.

LEADING PEDESTRIAN INTERVAL
In FY 2014–2015, we installed six LPI signals: Broadway at 3rd and 4th streets, and Reseda Blvd. at Dearborn, Vincennes, Rayen, and Prairie streets. Broader future deployment is planned.
A LIVABLE & SUSTAINABLE CITY

IMPROVING QUALITY OF LIFE BY ENHANCING OUR TRANSPORTATION SYSTEM AND REDUCING ITS IMPACTS

LADOT’s mission is to provide an array of transportation choices for Angelenos and the many visitors the City hosts annually. We rely on partnerships at all government levels to be successful, and we are focused on building new relationships and strengthening existing ties as the foundation to this work.

BENCHMARK HIGHLIGHTS


• Create and Maintain an Effective Bike Network: Designed 10 miles of protected bikeways (Reseda Blvd., Figueroa, Los Angeles). Implemented 38.2 miles of bikeway improvements.

• Improve Bike Access Across All Transit Systems: Installed 6 bicycle corrals and 964 bike racks. Completed order to upgrade 100 percent of the DASH fleet to have bike racks.

• Implement a Regional Bikeshare System: Partnered with Mayor’s Office and Metro to release Regional Implementation Plan and select bikeshare vendor. Produced bikeshare station location map and conducted outreach to Downtown community.

• Promote Walking and Biking Through Community Partnerships: Facilitated CicLAvia Wilshire, South LA, Venice, and Valley. Established City’s first bike-friendly business district in North East LA (NELA) and installed three bicycle repair stations citywide.

• Enhance Experience of Bus Passengers: Implemented first mobile ticketing project in California and Wi-Fi on Commuter Express buses.

• Expand Access to Non-Ownership Models of Vehicle Mobility: Exceeded green taxicab fleet goal one year ahead of schedule with 75% of taxis now hybrids. Launched expansion of citywide carshare pilot.

• Increase Availability of Parking and Efficiency of Use: Completed the installation of nine neighborhood dynamic message signs as part of LA Express Park.

• Support Alternative Fuel Program: Installed 14 Electrical Vehicle Charging stations.
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A WELL-RUN CITY: A 21ST CENTURY DEPARTMENT

MAKING LADOT AN EFFECTIVE, WELL-EQUIPPED, AND RESILIENT AGENCY THAT IS A GREAT PLACE TO WORK
The most critical goals in transforming LADOT into a 21ST century department are making it a great place to work and restoring pride in public service while bolstering basic systems to give staff better tools to perform their jobs.

BENCHMARK HIGHLIGHTS
• Improve Communication and Information Access to Support Decision-Making: Launched Transtat for all Bureaus to improve transparency and to become data driven.
• Make LADOT a Great Place to Work: Conducted employee survey which drove these focus areas:
  • To reinstitute an employee recognition program. LADOT now recognizes outstanding employees once a month at the Transportation Committee.
  • To unfreeze the promotional ladder and improve our hiring process. We have given 15 promotions in the last six months and hired 36 new staff.
  • To bring more training to staff. We hosted the first all-LADOT supervisor training with a goal of getting as many supervisors as possible basic training in this fiscal year.
  • To re-energize and standardize our performance evaluation process. Worked with the Personnel Department to create a pilot performance plan. All staff received training. By September 2015, all staff will have a performance plan.
• Improve Coordination with Partner Agencies and Contractors:
  • Improved restriping turnaround time for slurry from a high of 67 days to 8 days (see chart).
  • Shortened Metro-related plan review times for Crenshaw/LAX, Regional Connector, and Purple Line Extension Segment 1.
  • Gained approval by the Board of Taxicab Commissioners for a two-year extension of the nine taxicab company franchises through 2017.
• Update Parking Violations Bureau Website: Provided additional features with improved functionality and present a cleaner, more modern aesthetic and user-friendly experience.

• Increase enforcement sting operations of fraudulent or misused disabled placards: Set aggressive schedule to three per month of the five area offices.

A slurry seal is the application of a mixture to an existing asphalt pavement surface, covering all existing striping. Restriping completes the entire process. While more miles of street were slurry sealed, restriping times have continued to improve.
A WELL-RUN CITY: CUSTOMER SERVICE

PROVIDING ANGELENOS AN OPEN, REACHABLE, AND RESPONSIVE LADOT
Improving front-line services such as constituent requests and citation adjudication are paramount. We initiated a comprehensive line-by-line analysis and needs assessment of our transit services through various community engagement measures. Also introduced an appointment-based taxi and non-ambulatory medical transport system to cut down long lines and waiting time.

BENCHMARK HIGHLIGHTS
• Improve Agency Identity, Transparency, and Customer Service: Expanded social media platform and communication outreach, all under the branding of “LADOTofficial.”

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PLAN REVIEW, MAINTENANCE & CONSTITUENT REQUESTS
FY 2014–2015
- Received
- Closed
• **Improve Customer Service and Reduce Response Time for Parking Ticket Resolution**: Released PayTix™ app for Android and Apple. Opened new West LA Service Center.

• **Revisit Parking Sign Design and Placement**: Obtained Innovation Funding to be the first city to install new grid-style pictorial parking guide signs.

• **Traffic Control Plan Review for Utilities**: Allotted overtime and created a new funding account to expedite review of traffic control plans for utility companies.

• **Improve Information Sharing with Stakeholders**: Increased outreach, produced 50 LADOT Weekly Briefs, 60 LADOT YouTube videos, and enhanced communication with Business Improvement Districts and Neighborhood Councils.
OUTSTANDING PERFORMERS DO OUTSTANDING WORK

The Transportation Committee and LADOT management recognize LADOT staff for their commitment to exceptional service by honoring outstanding performers who embody our core values, are representative of our workforce, and who support the department’s vision to transform Los Angeles.

All Images read Left to Right
*Not Photographed
A. PARKING ENFORCEMENT & TRAFFIC CONTROL
Marcia Bulpitt, Traffic Officer II
Wendell Morales, Traffic Officer II
Ruthann Pierce, Traffic Officer II
Marcia, Wendell, and Ruthann have shown great initiative, excel in performing traffic control, and they help ensure the safety of those who walk, roll, bike, and drive throughout Los Angeles.

B. ATP STRIKE TEAM LADOT’S ACTIVE TRANSPORTATION PROGRAM (ATP)
Eunjoo Jung, Volunteer Intern
Carlos Rios, Senior Transportation Engineer
Margot Ocañas, Project Coordinator
Lupe Sandoval, Transportation Engineering Associate III
Pauline Chan, Senior Transportation Engineer
Arsen Mangasarian, Supervising Transportation Planner I
Valerie Watson, Transportation Planning Associate II
Tony Ho, Transportation Engineering Associate III
Uy Tran, Transportation Engineering Associate II*
Clive Grawe, Transportation Engineering Associate III*
Strike Team devoted considerable time and resources to secure over $22 million in grant funds that will help deliver organized, safe, beautiful streets along with healthier transportation options to Angelenos.

C. eWork DEVELOPMENT TEAM
Nader Asmar, Senior Transportation Engineer
Edward Giron, Transportation Engineering Associate II
Mony Patel, Senior Systems Analyst II
Chia-Chi “Mag” Hung, Programmer/Analyst I
Scott Lin, Programmer/Analyst III
Quoc Tran, Systems Analyst II
John Sam, Transportation Engineer
Manuel Viramontes, Traffic Marking & Sign Superintendent II*
The eWork group is commended for their dedication to creating the department’s first digital work order system that is intuitive to users and coordinates and tracks thousands of work projects.

D. PARKING ENFORCEMENT & TRAFFIC CONTROL
Nona Slater, Traffic Officer II
Phyrith Reth, Traffic Officer II
Nona and Phyrith have an essential role in the effective management of the City’s parking spaces by helping to enforce turnover of this often scarce resource. Nona is one of the top performers in her office for traffic control hours and has become a training instructor for her peers. Since joining the department, Phyrith has consistently excelled in service calls handled and demonstrates an excellent attitude toward the public and his coworkers.

E. COMMUNICATIONS OFFICE
Medgar Parrish, Videographer and Photographer
Medgar’s visual depictions improve employee morale, help stakeholders to navigate department policies and programs, and provide a positive human face to our customers working with a large, city agency.

F. COMMUNICATION CENTER STAFF
Aracely Galicia, Communications Information Representative III
Lisa Glover, Senior Communications Operator
Stephen Harris, Communications Information III
The Communication Center received over 200,000 calls for service, dispatch operators performed approximately 2.5 million radio broadcasts, and processed over 56,000 vehicle impounds.

G. SIGNAL OPERATIONS
George Nocifore, Western Yard Construction Division Signal Operation, Signal Systems Supervisor I
George is innovative, responsible, and reliable – he knows how to prioritize his work. He recognized a critical situation, shifted his focus, and responded quickly to an emergency signal repair resulting in minimal traffic disruption at one of the City’s busiest intersections.

H. PARKING ENFORCEMENT & TRAFFIC CONTROL
Sgt. Jessie Dyar, Senior Traffic Supervisor I
Sgt. Dyar has shown exemplary initiative in her work. She eagerly assists in any task when asked and consistently gives 100% in all her duties.

I. TRANSIT SERVICES
Christopher Low, Transportation Planning Associate II
Laura Downing, Charter Bus Coordinator
Kari Derderian, Head of the Specialized Transit & Grants Division
Linda Evans, Head of the Specialized Transit Section
Oliver Hou, Transportation Planning Associate II
Gary Hoggatt, Management Analyst II*
LADOT’s Specialized Transit Section took initiative to develop a new web-based Charter Bus scheduling and confirmation system that takes advantage of information technology to effectively improve customer service.

J. PARKING ENFORCEMENT & TRAFFIC CONTROL
Lt. Jody Perez, Senior Traffic Supervisor II
Sgt. Barbara Hartsfield, Senior Traffic Supervisor I
Lt. Perez and Sgt. Hartsfield possess a passion for teaching and have become great ambassadors for the City by providing training in Traffic Control to other agencies.

K. PARKING MANAGEMENT & REGULATIONS
Vahan Pezeshkian, Transportation Engineer
Anita Tang, Management Analyst II
Richard Chu, Transportation Engineering Associate III
Vahan has successfully overseen the installation of the electric vehicle chargers in the City’s parking facilities, while Richard provides engineering and system support to the City’s 32,000 single-space meters and 380 pay stations, and Anita oversees a $50 million dollar contract while investigating and responding to hundreds of contested parking citations every month. Each are individual mentors that lead their staff to ensure that goals and benchmarks are achieved.

L. M./N. PROJECT DELIVERY
Bakhtiar Billah, Transportation Engineering Associate II
Nancy Wagstaff, Senior Clerk Typist
Sunil Rajpal, Transportation Engineering Associate III
These dedicated employees are quiet heroes that consistently go above and beyond their respective job duties when faced with unique challenges.

O. TEMPORARY SIGNS DIVISION
Phan Vuong, Senior Clerk Typist
Phan’s dedication and professionalism make her essential to everyday operations. She assists in processing a large volume of requests from Film LA, DWR, Streets Services and many more, completing over 21,000 work orders with her team this FY. Phan is an exemplary employee who makes Los Angeles streets safe for the public.

P. VALLEY DISTRICT OPERATIONS
Barbara Porter, Valley District Operations Division, Senior Clerk Typist
Barbara’s understanding of how the Department of Transportation operates makes her an invaluable asset to the City. She listens with a good ear, a big heart, and a desire to make the City of LA a better place, one caller at a time.

Q. PARKING ENFORCEMENT & TRAFFIC CONTROL
Mikisha Shirley, Traffic Officer II
Mikisha has demonstrated an outstanding work ethic and always takes pride in providing outstanding customer service to the constituents of the City.

R. COMMUNICATIONS OFFICE
Tina Backstrom, Transportation Engineering Associate III
In her role as Lead Media Relations Officer, Tina’s ability to respond to the media with accurate information ensuring transparency is paramount to her success.
GIVING PEOPLE CHOICES

LADOT is committed to providing multiple options for how people get around Los Angeles. The department, along with city and county agencies, city leaders and policymakers, is working diligently to deliver on this effort.

ACTIVE TRANSPORTATION
LADOT’s vision for Los Angeles is a transportation system that offers choices. We envision a city where streets are safe and accessible for all users. Trips by people who walk, ride transit, or bike are comfortable, seamless, and convenient. We grow the connections that serve community hubs, neighborhoods, schools, shopping, and work. Synchronized traffic flow at safe speeds, and access to non-ownership models of vehicle mobility are the norm. LADOT is rethinking our streets.

COMPLETE STREETS COMMITTEE
The newly formed LADOT Complete Streets Committee provides a forum for a collaborative approach to design and implementation. The committee leads LADOT on innovative design-related standards and policy directives and in carrying out the Complete Streets goals identified in the Mobility Plan 2035.

LEIMERT PARK VILLAGE PLAZA
People St
Repurposed street offers the public a plaza for the community to gather.

COMPLETE STREETS COMMITTEE
A newly formed team discusses smart designs.
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**METRO PROJECT SUPPORT**

The LADOT Major Construction Temporary Traffic Management (MCTTM) Division partners with its sister agencies such as Metro and LADWP during the construction of multiple major public works projects including Metro’s rapid transit expansion (Exposition, Crenshaw, Purple, and Regional Connector Light Rail) and the Department of Water and Power’s (LADWP) Infrastructure Trunk Line Maintenance programs.

These large-scale construction activities move forward day and night throughout the City, and LADOT MCTTM team members are there to ensure public safety, coordinate efforts on the ground, and deliver the projects on time.

**SAFETY EDUCATION**

Elementary school students participate in pedestrian and bicycle safety sessions sponsored by LADOT.

**COMMUTER EXPRESS**

All 103 buses covering 14 routes are equipped with triple bike racks.

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**SUMMARY OF DEPARTMENT ACHIEVEMENTS**

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<th>SEP</th>
<th>OCT</th>
<th>NOV</th>
<th>DEC</th>
<th>JAN</th>
<th>FEB</th>
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<th>APR</th>
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<tr>
<td>Broadway dress rehearsal</td>
<td>Launched Strategic Plan and Employee Recognition Program</td>
<td>Launched Vision Zero Executive Steering Committee</td>
<td>Launched DASH Mobile Ticketing</td>
<td>Provided five-day public outreach training for LADOT, BOE, and DCP staff</td>
<td>Built city’s first parking protected bike lane on Reseda Great Streets</td>
<td>Installed city’s first green-backed sharrows in Venice</td>
<td>Installed city’s first low-cost curb extensions on Cesar Chavez Great Street</td>
<td>Launched first North Hollywood Corral</td>
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<tr>
<td>ribbon cutting</td>
<td></td>
<td>NELA Bicycle Friendly District opens</td>
<td>People St plaza North Hollywood opens</td>
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<td></td>
<td>People St plaza in Laimart Park opens</td>
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FY2014–2015
LADOT FACTOIDS
FY 2014–2015

VISION
Los Angeles will have a transportation system that gives people choices to support a high quality of life and strong, healthy communities, as well as continued prosperity and resilience for the region.

MISSION
LADOT leads transportation planning, design, construction, maintenance and operations in the City of Los Angeles. We work together and partner with other agencies to provide safe, accessible transportation services and infrastructure in the City and region.

POPULATION
City of Los Angeles 3.8 million
Source U.S. Census Bureau

BUDGET
Total City Budget $8,122,942,937
LADOT Operating Budget $139,827,587
Other LADOT Funding Sources $447,844,529
Total LADOT Budget $587,672,116

EMPLOYEES
Full-Time/Part-Time/Total (Authorized) 1,451/558*/2,009
Filled/Vacant Positions (Actual) 1,830/179*
Traffic Officers 575
Part-time Traffic Officers 150

STREETS
City of Los Angeles
Land Area 468 Square Miles
Streets 7,500 Miles
Freeways 181 Miles

PARKING ENFORCEMENT & ADJUDICATION
Parking & Safety Violation Citations 2,489,390
Revenue from Citations $152,292,373
First-Year Collection Rates 73.56%
Second-Year Collection Rates 84.88%
Average Base Fine Amount of Citation $69.00
Average Fine & Penalty Amount of Citation $90.00
Average Figures Include County/State
Major Incidents & Emergencies Worked 2,809
Cars Impounded 69,203

FIELD CREWS
Traffic Control Devices Installed FY 2014–2015
Signs 49,029
Pavement Markings 62,023
Miles of Painted Curb Zones 367
Miles of Striping 404*
Temporary Sign Postings and Removal 648,995

TRANSPORTATION
Vehicles in LADOT Transit Fleet 356
DASH 209
Commuter Express 103
Cityride 44
Downtown DASH Routes 5
Community DASH Routes 26
Commuter Express Routes 14
Second-Largest Public Transit Operator in LA County
Revenue Hours (FY 14 Audit) 936,172
Rider Satisfaction Rate (Surveys 2014) 90%
Cityride Clients 119,891
DASH Fare 50¢ per One-Way Trip
75¢-$2.10 for Seniors/Disabled

For more information, visit ladottransit.com
or call (213, 310, 323, 818) 808-2273

SPECIAL TRAFFIC OPERATIONS
Average Number of Annual Large Special Events 105
Average Number of Major Venue Events 195
VEHICLE SAFETY
Registered Vehicles in LA County 7,719,360
Source CA DMV 2014
Traffic Collisions, LA City (2012/2013) 34,701/31,572
Fatal Injuries, LA City (2012/2013) 200/205
Source SWITRS

DISTRICT OFFICES
Total Service Requests Received FY 2014–2015 18,217
Total Service Requests Closed FY 2014–2015 18,381

Locations Council Districts Covered
Central 1, 9, 14
Hollywood-Wilshire 4, 10, 13
Western 5, 11
Southern 8, 15
East Valley 2, 4, 5, 6, 7
West Valley 3, 5, 6, 12

TAXICAB & FRANCHISE
Total Permits Issued/Processed 7,742
Authorized Taxicabs 2,361
Taxicab Companies 9
Taxicab Franchise Fees $2,999,112
Percentage of Green Taxicabs 75%
Non-Emergency & Vehicle for Hire Companies 217
Vehicles for Hire (incl. Non-Emergency Ambulance) 1,629
Service Fees for Vehicle for Hire Collected $2,350,000*
Bandit Taxi Arrests 670*
Bandit Taxicab Impounds 595
Pipeline Companies 63
Pipeline Franchise Fees $3,800,000*
Gas Co. Franchise Revenue $16,000,000*
SCE Franchise Revenue $180,000*

BIKES
Type FY 2014–2015 Total
Bike Lanes 22.2 762.32
Separated Bike Lanes/Cycle Tracks 1 1
Bike Paths 6.6 119.46
Shared Road 8.4 154.58
Neighborhood Friendly Streets 0 1.6
Bike Routes 0 135.82
Total Lane-Miles** 38.2 1,174.78

PEDESTRIAN
Pedestrian & Bike Collisions by Severity
Source RoadSafeGIS/SWITRS (2009–2013)

<table>
<thead>
<tr>
<th>Injury Type</th>
<th>Peds</th>
<th>% of All Modes</th>
<th>Bikes</th>
<th>% of All Crashes</th>
<th>All Crashes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>2,761</td>
<td>10%</td>
<td>2,117</td>
<td>7%</td>
<td>20,221</td>
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</tbody>
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CROSSWALK INVENTORY
Crosswalk Type School General Total
Active Pedestrian Warning Device 63 40 103
Uncontrolled Crosswalks 363 613 979
Crosswalks at Stop Signs 2,627 816 3,443
Crosswalks at Signals 2,118 12,272 15,391
Total 5,172 14,741 19,913

CAPITAL PROJECTS
Capital Projects 117
Projects in Pre-Design/Design Phase 81
Projects in Right-of-Way Phase 2
Projects in Bid & Award Phase 1
Projects in Construction/Post-Construction Phase 33
Budget of Capital Projects $349 Million

MAJOR TRANSIT PROJECTS
Construction Support
Regional Connector 1.9 miles
Expo II 6.6 miles
Crenshaw LRT 8.5 miles
Purple Line Ext 9 miles
Total 26 miles

MEASURE R PROJECT STATUS
Exposition LRT Phase II Construction
Purple Line Subway Extension Construction
Regional Connector Subway Construction
ESFV Transit Corridor EIR
Green Line—LAX AA/EIR
SFV I-405 Corridor Completed
Crenshaw Light Rail Construction

PLANNING
Traffic Study Reviews 123
Building Permit Signoffs 615
Driveway Permit Signoffs 239

Major Projects
Mobility Plan 2035
Westside Mobility Study
Expo Line Neighborhood Transit Plan
SOLV Village Mixed-Use and Transit Oriented Redevelopment
Boyle Heights/Sears Adaptive Reuse Redevelopment
Baldwin Hills/Crenshaw Plaza Redevelopment
LA Plaza Cultura Village Project
Academy Museum of Motion Pictures Project
USC Health Sciences Campus Master Plan
LAX Northside Development
LAX Airport Metro Connector
Lincoln Boulevard (SR1) Bridge Environmental Review
Westfield Village Project at Topanga

*Estimated figure
**Lane-Miles denote one direction of travel (previous annual report used centerline-miles which denote both directions of travel)
Great Streets are here...

North Figueroa St
between Avenue 50 & Avenue 60

Lankershim Blvd
between Chandler & Victory

Sherman Way
between Wilbur & Lindley

Western Ave
between Wilbur & Lindley

Westwood Blvd
between Wilshire & Le Conte

Van Nuys Blvd
between Victory & Oxnard

Van Nuys Blvd
between Laurel Canyon & San Fernando

Crenshaw Blvd
between 78th St & Florence

Central Ave
between MLK Blvd & Vernon

Pico Blvd
between Hauser & Fairfax

Venice Blvd
between 49th & 50th / Wilshire & 47th

Reseda Blvd
between Plummer & Parthenia

Hollywood Blvd
between La Brea & Gower

Cesar Chavez Ave
between Evergreen & St. Louis

Gaffey St
between 15th St & the 110