

LADOT is taking critical steps to ensure the health and safety of Angelenos and our workforce during the global COVID-19 public health crisis while keeping essential services in our city moving.

OUR CORE SERVICES CONTINUE:

- Public transit operators will continue to provide service to connect people to their destinations.
- Traffic officers will direct traffic during emergency incidents and ensure access for emergency response/public safety vehicles.
- Engineers will keep our traffic signal system (ATSAC) in operation, ensuring our lights and signals keep traffic moving.
- Field services crews (paint, sign, and signal) will continue to respond to safety-related requests for service and regular maintenance operations.
- Special Traffic Operations and Emergency Response will remain fully operational.

PARKING RESTRICTIONS AND TOWING

LADOT has **RELAXED** enforcement and will waive tickets issued on or after **Monday 3/16** for the following categories:

- Residential street sweeping
- Expired registration on a vehicle
- Peak/rush hour and gridlock zone parking restrictions
- Ticket/tow for abandoned vehicles, overnight parking, and oversized vehicles

In addition:

- No parking fine increases for 60 days
- Extended grace period for people dropping off or picking up
- Immediate extensions on all deadlines for payments until June 1

Enforcement CONTINUES for:

- Metered parking
- Preferential parking districts
- Posted time limits in residential areas
- Posted temporary no-parking signs
- Blocking emergency access (alleyways, fire hydrants, etc.)
- Colored curb zones
- Parking restrictions for city-owned lots

TRANSIT OPERATIONS:

We know many continue to rely on our neighborhood transit lines and other fleet services to meet essential needs. LADOT has ordered augmented cleaning protocols including daily disinfecting of the transit fleet and deep cleaning of all facilities to ensure the safety of our riders and drivers

- L.A. DASH is now providing FREE service on all routes, riders are encouraged to BOARD USING THE BACK DOOR in order to maintain social distance.
- For most up-to-date information on routes and service, visit <https://www.ladottransit.com>
- LAnow is operating at off-peak levels all day.
- DTLA DASH Transit Store is closed.
- EV Car-share program BlueLA has temporarily suspended service.

WHICH LADOT FACILITIES HAVE BEEN CLOSED TO THE PUBLIC?

- District engineering offices are still working, but not open to the public for in-person service.
- LADOT HQ is closed to the public.
- For-Hire permit counter is now closed. Taxi and other for-hire services now have access to online permitting services.
- Parking Enforcement and Traffic Control Division offices are closed to the public, phone number provided for each office:

Central PETC	(323) 224-6565
Communications	(213) 485-4184
Hollywood PETC.....	(323) 913-4460
Southern PETC	(213) 485-6909
Valley PETC.....	(818) 756-8438
Western PETC	(310) 312-3500

- Effective **Monday, March 23, 2020**, parking adjudication offices will be closed to in-person hearings. Public call centers will remain operational. Motorists may request a hearing by written declaration or by telephone for citations and impounds. Email ladothearings@lacity.org or mail correspondence to:

**Parking Violations Bureau
P.O. Box 30420
Los Angeles, CA 90030**

Please include the citation number, your name, postal address for all correspondence, and all supporting evidence for your case. For a hearing by telephone: please contact the Parking Violation Bureau at 1-866-561-9742 to schedule a telephone appeal. If your vehicle is currently impounded, you are encouraged to retrieve your vehicle immediately. To contest the impound, please contact the parking enforcement office nearest to the location of the impound. If your vehicle is booted, please contact the Parking Violations Bureau at 1-866-561-9742.

- Development services counters are closed to the public. Services are still available by emailing the following offices based on project location:

Metro Area:

ladot.devreview.cen@lacity.org

Coastal Area (West LA & San Pedro):

ladot.devreview.wla@lacity.org

San Fernando Valley:

ladot.devreview.sfv@lacity.org

(service line: 818-374-4699; messages are checked hourly)

Fig Plaza Development Services Center /

Building Permit Counter:

ladot.onestop@lacity.org

(service line: 213-482-7024; messages are checked hourly)

