MAYOR’S MESSAGE
Back to Basics

Los Angeles is a great place to live, visit, and do business, and we are working to make all our neighborhoods even more livable and attractive. At the beginning of my administration, I set forth significant goals to increase economic activity, improve mobility, make our communities safer, and provide outstanding customer service by restoring city services and deploying innovation and technology. The Los Angeles Department of Transportation (LADOT) is helping transform our city. Its workforce recognizes the needs of our communities and aspires to meet the demands of our rich and diverse city. LADOT uses technology to enhance the customer service experience wherever it can and is constantly reviewing its programs and policies to deliver a safe and multimodal transportation system. Recent efforts to increase public space in our streets is a direct result of the shift in priorities that our citizens expect and deserve. Fiscal Year 2013-2014 has been a challenging one, and I commend LADOT’s leadership and staff for working diligently to align its resources and complete a successful year.

Eric Garcetti
Mayor, City of Los Angeles

GENERAL MANAGER’S MESSAGE
Moving Los Angeles Forward

In 1979 we were the Department of Traffic. Today we are the Los Angeles Department of Transportation (LADOT) focusing on a multimodal transportation system that enhances the mobility of vehicles, bicycles, pedestrians, public transit, goods movement and utilities. Each and every day we impact millions of citizens and visitors.

LADOT’s integrated and flexible approach to a multimodal system is increasing Angelenos choices and accessibility. This year we have done a tremendous amount of work and have achieved many critical and complex milestones. Our dedicated and professional staff is proud of these accomplishments, many of which are listed on the following pages. Fiscal Year 2013-2014 was full of changes for LADOT, but what has not changed is the department’s commitment to serve the City of Los Angeles. The Mayor’s Priority Outcomes highlighted in this year’s annual report, have provided us an opportunity to assess all that we do against these goals and reaffirm our objectives. We are committed to working with our elected officials, our community, our city family and sister agencies to continue to build a more livable and attractive place for all of us to enjoy for decades to come.

I am extremely proud and honored to lead these dedicated women and men as we help transform our city, and I want to dedicate this report to their collective and unselfish effort.

Jon Kirk Mukri
General Manager, LADOT
LADOT routinely assists Los Angeles filmmakers by posting temporary “No-Parking” signs on location, which is essential for the film industry’s local success. Film L.A. works hard to minimize the impact of film production on area communities, and we are deeply appreciative of LADOT and its contribution to our mission.”

Donna Washington
Vice President of Operations Film L.A.

LADOT’s function is to move people and goods safely. This is key to the economic health of the city. Our Transit Services, including DASH, Commuter Express and Cityride, enhance mobility by providing a viable alternative to the automobile and serve over 26 million passenger trips each year; LADOT is the second largest public-transit operator in Los Angeles County behind Metro. The ATSAC system manages vehicular, pedestrian and bicycle activity and works cooperatively with Metro to prioritize transit and light rail systems, helping riders get to and from work and school. LADOT also launched a Bicycle Friendly Business Program that includes bicycle corrals and bicycle repair stations. This program supports businesses with the opportunity to partner with the city to attract more customers who travel by two wheels. Parking Enforcement and Traffic Control helps parking turnover which results in parking space availability for business patrons. LADOT proudly supports the business community.
LADOT’s vision is to have a world-class transportation system that supports a high quality of life in an urban environment with continued economic prosperity for the region. Every day, we aim to meet the challenges of making personal mobility and our streets accessible to everyone. Unique for seniors and persons with disabilities, LADOT’s Cityride program provides transportation services within the City of Los Angeles. Cityride is an innovative subsidy program that allows our estimated 70,000 active registered clients to purchase trips on franchised taxis and/or city-operated dial-a-ride transportation services. LADOT is looking out for those individuals that have a legal disabled placard. As an initiative, our traffic officers conduct disabled placard enforcement operations on a regular basis to stop illegal users. These result in confiscated placards of illegal users, citations and more parking spaces for those that need it.

Signs were installed which help make our streets safer and more walkable, and enhance the quality of life. To further enhance our public space, we launched People St, a citywide program for installing plazas, parklets and bicycle corrals. These below-the-curb projects transform underused roadway to create vibrant spaces in our neighborhoods. Of the 15 applications we received, the City Council has approved 7 projects for future installation. Please visit peoplest.lacity.org.

LADOT’s Transit program is the second largest in Los Angeles County (after Metro) and serves over 26 million annual passenger trips. The popular LADOT DASH shuttle bus service operates in Downtown Los Angeles and 25 communities throughout the city, providing low cost ($0.50 base fare) and convenient transit trips to major destinations within communities and connections to regional transit services operated by Metro and others. LADOT’s Commuter Express serves commuters with a combination of fast, limited stop freeway express bus service and new, comfortable clean fuel buses. LADOT’s Cityride program is a specialized subsidy program designed to meet the transportation needs of seniors and persons with disabilities. We safely connect our passengers to work hubs, schools and from suburban neighborhoods to urban spots. Please visit ladottransit.com.

We encourage bicycling, walking and taking transit every day! You can start by participating in the LA Marathon, CicLAvia, Walktober, Bikeweek or any one of the countless citywide events each year.
The Crossing Guard Program is a valued resource for our schools. A crossing guard’s main priority is the safe crossing of our school children and families to and from school each and every day. LADOT Crossing Guards are unsung heroes, saving lives on daily basis.

Dr. Gustavo Ortiz
Normandie Avenue Elementary

Keeping city streets safe for all is a priority for our engineers, field crews, crossing guards, traffic officers and risk management team amongst others. The department’s Taxicab Regulation Division conducts a thorough background check on all potential taxicab drivers that includes moving violations, accidents, city violations and criminal history, and inspects all vehicles at least annually to ensure that safe and proper operating conditions are maintained for the riding public. Our Automated Traffic Surveillance And Control (ATSAC) system supports all modes of transportation - vehicular, pedestrian, bicycle, transit and rail, to ensure safe, efficient and effective operation through the city’s extensive transportation networks and helps manage traffic during emergencies. In Active Transportation we are working with law enforcement and our schools to improve pedestrian safety for students and families. Our pedestrian signal countdowns are reviewed based on walking speed and crosswalk lengths to provide ample time for pedestrians and cyclists to cross. At LADOT, safety is everyone’s business!

Traffic Officers help keep our streets moving safely. In emergencies, LADOT responds in support of police and fire actions. A critical function in an emergency is to divert traffic from where the situation is occurring by setting up a perimeter in order to keep the public safe and to allow police and fire personnel to conduct their work. Another example of support includes clearing streets for emergency vehicles during Red Flag Fire Warning days. Our Communications Center received 5208 calls from first responders to provide support in traffic control for unusual occurrences and emergencies. The department also deployed 305 Traffic Officers at more than 2200 special events such as the Los Angeles Marathon, the Academy Awards and CicLAvia.

SAFETY COMPLIANCE

- Blocking Driveway: 21,222 Citations
- Illegal Handicap Parking: 15,094 Citations
- Blocking Fire Hydrant: 16,654 Citations
- Blocking Alleys: 30,035 Citations
- Red Zones: 150,839 Citations
Sustainable and Livable City For the Future

Our field crews and engineers support a sustainable and livable city for the future of Los Angeles. We build and maintain using eco-friendly materials and technologies that are cost effective and durable. Recycling old metal signs and paint helps to conserve precious natural resources. Our 4300 signalized intersections citywide utilize LED technology with less energy consumption, yielding annual cost savings and requiring less maintenance.

LADOT is doing its part to improve air quality and reduce pollutants in our city. Our taxis are going green with hybrid and electric vehicles and our crew operations are striving to improve efficiencies every day. Our transit bus fleet is 100% alternatively fueled with compressed natural gas (CNG) or liquefied propane gas (LPG), and we continue to pursue zero emission bus technology such as pure electric and fuel cell powered buses. ATSAC, our central traffic control center manages traffic flow to reduce congestion, resulting in improved travel times, cleaner air and more efficient traffic movement. Our traffic signals and pedestrian crossing signal heads are all light-emitting diode (LED) powered - saving energy and money. Our city-owned off-street public parking facilities are equipped with 20 state-of-the-art electric vehicle (EV) charging stations. Funding for an additional 50 EV charging stations has been approved through the Recharge in LA grant of the California Energy Commission and plans for installation are underway. In addition old meter heads and housings are reused when possible or recycled to reduce landfill waste. And we are moving Los Angeles forward with multi-modal options for friendlier streets that encourage walking and bicycling.

The city’s Taxicab Franchise has a mandate to have 80% of the non-wheelchair accessible vehicle fleet changed to “green” taxicabs by the end of calendar year 2015. This FY we reached 97% of our greening goal, and anticipate meeting the initial target by September 2014. The goal to reduce green-gas emissions is not just a city mandate and a priority for LADOT but a true commitment from the taxicab companies and its drivers.

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Deploying Innovation and Technology to Improve Customer Service Experience

We are making it easier for customers to submit requests.

“MYLADOT”, our new online service request system, can be accessed from the comfort of your smartphone, tablet, or computer through LADOT’s website or directly at myladot.lacity.org. The system has a simple customer interface to report a problem, a map to identify the location precisely, the ability to upload photos, and progress updates by e-mail on the status of the request.

16,308 Requests Received
12,789 Requests Closed
1,849 Maintenance Requests Completed

Stay tuned with city traffic.

Our website trafficinfo.lacity.org aims to improve the driver experience by providing real-time traffic information. The site features a map interface for navigating traffic information on city streets taken directly from the department’s ATSAC system which monitoring over 4,300 signalized intersections citywide. It includes dynamic zoom, pan and links to areas spread throughout all 15 council districts. With traffic advisories for upcoming large scale special events such as the LA Marathon or the Academy Awards you can plan your trips more efficiently.

16,308 Requests Received
12,789 Requests Closed
1,849 Maintenance Requests Completed

LADOT Transit embraces updated technology in every part of its operations.

LADOT now provides real-time bus arrival time information for all LADOT DASH and Commuter Express transit services. The real-time information can be accessed anytime, anywhere through our dedicated website at ladotbus.com using a computer or mobile device. The information can also be accessed by texting or calling. In addition to real-time bus information, riders can also access other important information about LADOT transit services through our significantly improved transit website at ldottransit.com. The enhanced website uses responsive web design, a new design technique that automatically provides optimal viewing across a range of devices from computers to tablets to smartphones. LADOT Transit is one of the first transit agencies in the nation to update its website to responsive design. We are also the first public transit operated in Los Angeles County to develop a pilot demonstration of mobile ticketing technology which would allow its DASH and Commuter Express transit riders to purchase and display transit passes using only their smartphone devices.

Visit ladottransit.com to see other ways to find parking in Downtown and for more information on the latest program innovations such as the world’s first real-time demand based parking pricing.

Parking made easier.

Our latest innovation allows drivers to find parking in the Downtown area quickly and easily with LA Express Park™ interactive voice recognition feature using Metro’s 511 system, a free traveler information service for the Los Angeles area via a toll-free number. Using real-time data from existing LA Express Park™ occupancy sensors, 511 provides the location and prices of three available blocks near the desired address. In addition to on-street spaces, 511 provides the address and price of off-street parking lots nearby.

Visit laexpresspark.org to see other ways to find parking in Downtown and for more information on the latest program innovations such as the world’s first real-time demand based parking pricing.
Parking in Los Angeles

The Parking Management and Regulations Group is in constant review of its operations and works with businesses and communities to develop parking strategies to improve the quality of life in Los Angeles.

Permits Division
Our open and steady communication with our constituents and our elected officials helps us improve parking conditions. We implemented a system that allows residents in preferential parking districts same day purchase of daily permits to address a need voiced by the community. We review and assign preferential parking districts to protect parking for residents where needed.

Parking Meter Division
Our goal is to make parking in Los Angeles easier. Through LA Express Park™, we implemented one of the first in the world real-time demand-based parking pricing in Downtown. Demand-based pricing is a concept used to better match the availability of parking spaces to the demand for those spaces - when demand for parking is low, rates are low and when demand is high, rates increase. This helps motorists decide when to make trips, whether to use alternative modes of transportation such as transit, bicycle or walking, and if they choose to drive, where to park and how much it will cost. We are expanding LA Express Park™ and its benefits of demand-based parking pricing and parking guidance to Westwood which rolls out in Fall 2014.

Parking Facilities Division
We manage 118 city-owned parking facilities with a total of 11,963 public parking spaces. This year we broke ground on Blossom Plaza, a mixed-use project in Chinatown that will include 175 public parking spaces. We completed design and received Coastal Commission approval for two parking lots in Venice with a total of 116 metered spaces that will be constructed with sustainable materials including permeable concrete pavement. We recently installed 14 additional state-of-the-art EV charging stations for a total of 20 chargers in our parking facilities.

Partnering to Build a Greater City

SCAG
The Southern California Association of Governments (SCAG) engages in long range planning in transportation, goods movement, sustainability, economic development and climate change. Every four years, SCAG prepares and adopts a Regional Transportation Plan (RTP) and a Sustainable Communities Strategy (SCS), including transit and active transportation projects, strategies to address climate change, and resource conservation. Currently, the City of Los Angeles, including LADOT, is providing input to SCAG with regard to the 2016 RTP and SCS.

CALTRANS
LADOT and the California Department of Transportation work jointly on numerous capital projects yearly. This Fiscal Year our Temporary Traffic Management division oversaw temporary traffic detours and traffic control support for Carmageddon 2 and 405 Freeway ramp construction closures until their completion. LADOT and CALTRANS work together on the management and administration of federal and state grant funds programmed for local transportation improvements. ATSAC works diligently and in conjunction with the agency to operate traffic signals at freeway access and exit ramps in coordination with city streets.

METROLINK
LADOT regularly partners with the Southern California Regional Rail Authority (SCRRA, a.k.a. Metrolink) to improve and maintain the overall public safety at highway-rail at-grade crossings operated by Metrolink. Our two agencies work together to identify rail crossings within the City of Los Angeles to implement capital improvement projects with rail and highway state-of-the-art technologies to improve public safety. We also coordinate and maintain signal timing at rail crossings. Finally, we built and operate five Metrolink stations in the city. These stations include public parking, loading areas for local and regional bus service and bike lockers.

Current Metro projects under construction include:
• The Wilshire Bus Rapid Transit (BRT) project is well underway with an estimated completion date of August 2015. Improvements on a 9.9 miles stretch of Wilshire Bl. will result in a dedicated bus lane.
• Regional Connector LRT is a 1.9-mile underground light-rail system connecting the Metro Gold Line to the 7th Street/Metro Center Station.
• The Crenshaw/LAX Transit Corridor project will extend from the existing Metro Exposition Line at Crenshaw and Exposition Boulevards and will travel for 8.5 miles to Metro Green Line’s Aviation/LAX station.
• The Purple Line Extension project will extend the Metro Purple Line subway nine miles west from the current terminus at Wilshire/Western and add seven new stations. Construction head started with anticipated completion in 2023.
• Expo Phase 2 LRT, the Exposition Transit Corridor, Phase 2 will extend westward to Santa Monica from the Expo Line Culver City Station to 4th St. and Colorado Ave. In Downtown Santa Monica, Expo Phase 2 is expected to start operating in 2016. Construction includes the design and installation of LADOT’s adjacent bicycle facility.

For information on key Metro projects, please visit metro.net/projects.

METRO
The department coordinates with Metro and other city departments in developing and managing major transportation capital projects. The department provides support in design review and approval, field inspection, and coordinating construction and utility relocation when applicable.

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For information on key Metro projects, please visit metro.net/projects.
LADOT Factoids FY 2013 - 2014

Vision
Los Angeles will have a world-class transportation system that supports a high quality of life in an urban environment with continued economic prosperity for the region.

Mission
LADOT is a leader in the planning, design, construction, and operations of transportation systems in the City of Los Angeles and partners with sister agencies to improve transportation service and infrastructure in the city and the region.

Population - City of Los Angeles 3.8 million
Source: U.S. Census Bureau

Budget
Total City Budget $7,685,509,310
LADOT Operating Budget $131,085,453
Adjustment for Dept. Appropriation $346,395,762
Other LADOT Fund Sources $441,664,571
Total LADOT Budget $7,685,509,310

Total Direct Cost of Operations $432,108,354

Empoyees
(Authorized) Full-Time/Part-Time/Total
1,431/558/1,989

Traffic Officers 750
Part-time Traffic Officers 125

Streets
City of Los Angeles

Land Area 649 Square Miles
Streets 469,500 Miles
Freeways 1,420 Miles

Los Angeles County

Land Area 5,154 Square Miles
Streets 9,725
Freeways 2,242

Parking Enforcement & Adjudication

Parking & Safety Violation Citations 2,647,655
Revenue from Citations $160,395,762
Average Fine & Penalty Amount of Citation $68.34
Average Fine & Penalty Amount of Citation $90.10
(Note: Figures Include County/State)

Major Incidents & Emergencies Worked 2,242
Cars Impounded (Scofflaw) 9,725

Ecological Footprint

Total Two Violations: Violation Citations % of Total Fine
Street Cleaning 681,301 25.6% $73
Meter 645,745 24.3% On $63/Off $58

Additional Cost for Releasing
Impounded Vehicles $260

Pay-to/Contest a Ticket 24/7: (866) 561-9742
Pay/Contest Tickets Online 24/7: www.lacity-parking.org
Delinquent Tickets to be Considered a “Scofflaw” 5

Special Traffic Operations
Measure A Average Number of Annual Large Special Events 190
Barricades for 2014 LA Marathon 3,295

Traffic Regulations
Preferential Parking Districts 117

Major Transit Projects
Construction Support
Traffic Signal Projects
Temporary Traffic Mitigation Plans
Striping Bike Lane Plans
Deployment of Traffic Officers
Test Traffic Signal Operations

Measures & Project Status
Orange Line Canoga Extension
Completed
Exposition LRT
Construction
Westside Subway Extension
Construction
Regional Connector Subway
Construction
ESPY Transit Corridor
EIR
Green Line - LAX
AAIR
SFV I-405 Corridor
Completed
Crenshaw Light Rail
Construction

Planning
Traffic Study Reviews
Building Permit Signoffs 516
Driveaway Permit Signoffs 207

Pedestrian

Pedestrian & Total Crashes by Severity (2011 Crossroads Data)

Incident Type Pedestrian Crashes
Fatal 77 51% 152
Serious 274 30% 900
Other Injury 981 16% 608
Claimed Injury 1,148 9% 12,475
Property Damage Only 12 4% 469
Total 2,513 - 33,141

Crosswalk Inventories
School 40 104
Total 94 1,880

Capital Projects

Capital Projects
Projects in Pre-Design/Design Phase 81
Projects in Right-of-Way Phase 2
Projects in Bid & Award Phase 3
Projects in Construction/Post Construction Phase 31
Budget of Capital Projects $349 Million

Schools

Schools 1,035

Crashes

Crashes 13,141

Peds

Peds 152

General

General 15,278

Motor Vehicles

Motor Vehicles 3,513

Bus

Bus 37

Motorcycle

Motorcycle 387

Motorcycle 77

Bicycles

Bicycles 572

Bicycles 34

Train

Train 44

Train 4

Other

Other 3,009

Other 37

Other 3

褶缝

褶缝 207
Announcing the Winners!

LADOT sponsored a city-wide competition to design new versions of its TAP smart card. Over 150 Los Angeles artists submitted 265 designs for the competition that was the first of its kind in a major urban area.

The theme of the design competition was Downtown Los Angeles and LADOT’s Transit Services. We called on artists to interpret the downtown area and how LADOT’s transit services impact the area. Our DASH Downtown circulator bus system serves all major work, shopping, recreation and cultural areas in Downtown Los Angeles.

Kristie Kam
Kristie grew up in Honolulu, Hawaii and moved to Los Angeles to attend USC in 2008. She studied graphic design and worked on campus creating theatre posters, campus ads, and other marketing materials. She currently works in the entertainment industry as a designer.

David Lomeli
David is an animator and illustrator and avid Dodgers fan. He completed the Animation Program at the Academy of Entertainment technology at Santa Monica College.

Pick up your favorite TAP card at ladottransit.com or by calling the LADOT Transit Store at (213, 310, 323 or 818) 808-2273.

Broadway Dress Rehearsal
The Future is Right Around the Corner!

The Broadway Dress Rehearsal is “phase one” of the adopted Broadway Streetscape Master Plan. The Dress Rehearsal will reconfigure Broadway from 4 traffic lanes to 3 traffic lanes between 2nd Street and 11th Street.

New plaza spaces will offer expanded pedestrian areas for gathering and public activities. Benefits include shorter crossing distances for pedestrians, full-time parking/loading, streamlined bus service, and calmer, more orderly traffic flow.

Please visit bringingbackbroadway.com for more information.

Present-day Broadway Street between 3rd and 4th

Rendering of the expanded pedestrian area, looking south on Broadway at 3rd Street near Grand Central Market

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